



The Sri Lanka Association of Software and Service Companies (SLASSCOM) will be organizing the “Quality Summit – 2010” to be held on the 18th of August 2010 at Cinnamon Grand, Colombo, Sri Lanka. This summit is the first of its kind in the country and assured to be one of the most sought after events annually. The summit provides an ideal opportunity for IT/BPO CXOs and quality practitioners to learn how quality can be used as the key differentiator in building competitive advantage & achieving global success.

8.30 AM - 8.45 AM – Registration

8.45 AM – 9.00 AM – Welcome address

9.00 AM - 9.45 AM - Keynote Speaker: “Quality as a differentiator” – Mr. Navyug Mohnot, Founder and CEO, QAI

9.45 AM - 10.15 AM - Case Study: Impact of quality in BPO practices – HelloCorp

10.15 AM - 10.45 AM - Tea Break

10.45 AM - 11.15 AM - Guest Speaker: “How process can ensure Quality” – Mr. Krishna Kishore – IT Advisory practice, KPMG

11.15 AM - 11.45 AM - Case Study: Journey towards excellence by implementing CMMi in Sri Lanka - Eurocenter

11.45 AM - 12.15 PM - Guest Speaker: “Importance of Testing to ensure Quality” - TMMi foundation

12.15 PM – 12.45 PM - Case Study : Independent Testing as a Business - Virtusa

12.45 PM - 1.00 PM - Thanking Note

1.00 PM - 2.00 PM - Lunch

Break off Sessions (2.00 PM - 6.30 PM)

Track A

IT/ BPO Quality measurements and metrics conducted by KPMG

Track B

Using Simulation based Prediction Models in Process Improvements conducted by QAI

Track C

Introduction to Testing Maturity Model conducted by TMMi

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